



# NETWORK TECHNICIAN

## COMPANY OVERVIEW

Sage Fruit Company is a vertically integrated Sales & Marketing firm located in Yakima, Washington. The Company was founded in 1999. Sage is owned by four grower/packer/shipper companies who have partnered for the purpose of delivering the highest quality tree fruit and fostering long term relationship with their customers, growers, and employees. We have four apple packing facilities as well as a state-of-the-art cherry packing plant. Our headquarters are in Yakima, Washington and we deliver fruit throughout the world. We are considered one of the premier grower/shipper operations in Washington and are known most for high quality and a high level of service. We believe in and require the same level of service for each other as we do for our customers.

The primary reason for our outstanding success and growth is our business philosophy and reputation tied to our corporate values which are listed below.

## PRIMARY OBJECTIVE

The Network Technician is a key member of the Sage IT team and highly integral to our success. The primary purpose of this position is to assist the network administrator and install, configure and troubleshoot computers and systems. We run state of the art network, server and security systems to ensure maximum uptime and performance.

## REPORTS TO

This position reports to the Director of Information Technology.

## MISSION STATEMENT

To grow and deliver the highest quality fruit and create value for our customers, employees, and growers.

## VISION STATEMENT

The Sage Fruit Family is admired for being the industry leader. We are passionate about creating value and improving people's lives.

## SAGE VALUES

Integrity      Teamwork      Excellence      Respect      Accountability      Passion

## **MAJOR RESPONSIBILITIES AND DUTIES OF THE NETWORK TECHNICIAN**

- Configure and deploy desktop and laptop computers to end users.
- Troubleshoot user issues.
- Install, configure and troubleshoot printers.
- Be first line of defense with users and monitor helpdesk tickets
- Other duties as assigned.

## **SKILLS AND EXPERIENCE**

The successful candidate will possess the following traits and skills:

- Associates Degree or equivalent experience in the IT industry
- Strong Windows 10/11 knowledge.
- Understanding of network & server / client setup
- Experience with Microsoft Office applications.
- Self-motivated and great customer service.
- Ability to work in a fast-moving team environment
- A high degree of professionalism.
- A high capacity for organization and attention to detail.
- Excellent written and verbal communication skills.
- A can-do attitude—willing to take on any work to get a job done for the team.
- A demonstrated ability to see what needs to be done and take the initiative.

## **SALARY AND BENEFITS:**

- Starting pay range \$45,000 to \$60,000 annual salary / DOE
- Generous benefit package including 401K with company match, medical/vision/dental, paid vacation, paid sick leave, paid holidays